

**RESPONDING TO NON-COMPLIANCE WITH
LAWS AND REGULATIONS**
Professional Accountants in Business
(Updated for Revised and Restructured IESBA Code)

This Questions and Answers (Q&A) publication is issued by the Staff of the International Ethics Standards Board for Accountants[®] (IESBA[®]). It is intended to assist national standards setters, IFAC member bodies and individual professional accountants (PAs) in business (PAIBs) as they adopt and implement the provisions in Section 260¹ of the IESBA's *International Code of Ethics for Professional Accountants[™]* (including *International Independence Standards[™]*) (the Code) addressing PAIBs' responsibility to respond to non-compliance with laws and regulations (NOCLAR). The IESBA issued its [NOCLAR pronouncement](#) in July 2016 and an updated version based on the drafting conventions for the [revised and restructured Code](#) in April 2018.

This publication is designed to highlight, illustrate or explain aspects of the NOCLAR-related provisions in the Code, and thereby assist in their proper application. The purpose of these provisions is to promote a response to NOCLAR or suspected NOCLAR in the public interest.

This publication does not amend or override the Code, the text of which alone is authoritative. Reading the Q&As is not a substitute for reading the Code. The Q&As are not intended to be exhaustive and reference to the Code itself should always be made.² This publication does not constitute an authoritative or official pronouncement of the IESBA.

A related IESBA Staff Q&A publication, *Responding to Non-Compliance with Laws and Regulations – Professional Accountants in Public Practice* covers the NOCLAR provisions in Section 360³ of the Code as these apply to professional accountants in public practice.

¹ Section 260, *Responding to Non-Compliance with Laws and Regulations*

² References to the Code in this publication are to the revised and restructured Code issued in April 2018.

³ Section 360, *Responding to Non-Compliance with Laws and Regulations*

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I. General

Nature and Applicability of Section 260

- Q1.** Is Section 260 only general guidance or does it impose any obligation on the PAIB in circumstances where the PAIB becomes aware of NOCLAR or suspected NOCLAR?
- A.** Section 260 contains a number of requirements with which the PAIB must comply. These requirements (designated by the word “shall”) vary between “senior PAIBs” as described in paragraph 260.11 A1 and other PAIBs. Where the matter is within the scope of Section 260, an overriding obligation under the Code is for the PAIB to respond to it.
- Q2.** Does Section 260 apply to individuals in accounting firms who are not PAs and who are not providing professional services to clients, for example, personnel working in IT support, clerical support, and facilities management?
- A.** No. These individuals are not PAIBs as defined by the Code, so Section 260 does not apply to them. (As these individuals are not PAs in public practice as defined by the Code and do not have client responsibilities or direct contact with clients, Section 360 also does not apply to them.)

Interaction with Laws and Regulations

- Q3.** In jurisdiction X, there are legal provisions governing how PAs should address certain types of NOCLAR, including a requirement to report NOCLAR or suspected NOCLAR to designated public authorities. If a PAIB has complied with these provisions with respect to NOCLAR or suspected NOCLAR within the scope of Section 260, does this mean that the PAIB need not comply with the rest of Section 260?
- A.** No. Reporting of NOCLAR or suspected NOCLAR to an appropriate authority is only one aspect of Section 260, and it is subject to any confidentiality laws that might exist in the particular jurisdiction (see in particular paragraph 260.20 A1 of the Code). Section 260 contains other provisions that would apply if not already required by law or regulation, or if law or regulation does not prohibit them. These include, for example, provisions addressing escalation of the matter within the employing organization; mitigation or remediation of the consequences of NOCLAR or the deterrence of NOCLAR; and determination of the need for further action (including resignation from the employing organization) in appropriate circumstances.
- In addition, paragraph 100.3 A1 the Code states that some jurisdictions might have provisions that differ from or go beyond those set out in the Code. It emphasizes that PAs in those jurisdictions need to be aware of those differences and comply with the more stringent provisions unless prohibited by law or regulation.
- Q4.** Jurisdiction X has confidentiality laws that prohibit PAs from disclosing NOCLAR or suspected NOCLAR to an appropriate authority. Does this mean that the NOCLAR provisions in the Code have limited applicability or relevance in that jurisdiction?
- A.** First and foremost, PAIBs must comply with all applicable laws and regulations, including laws prohibiting the disclosure of confidential information. Paragraph R100.3 of the Code makes clear that if laws or regulations preclude a PA from complying with certain parts of the Code, the PA is required to comply with all other parts of the Code. Accordingly, all the other NOCLAR provisions in Section

260 would still apply to the extent that compliance with them is not prohibited by law or regulation. See also Q2.

Further, in the case of groups with components in other parts of the world, application of the NOCLAR provisions of the Code in the jurisdictions where those components are based might have implications and relevance in jurisdiction X. For example, PAIBs in a management or governance role at the parent entity in jurisdiction X might have to consider and address the implications for the parent entity and the group arising from the disclosure of NOCLAR or suspected NOCLAR by the auditor of a component to a public authority in another jurisdiction.

Scope

NOCLAR Committed by Parties Other than the Employing Organization or Employees of the Organization

- Q5.** A PAIB becomes aware of a breach of a law by an entity with which the PAIB has no employment relationship, whether contractual or otherwise. Does the PAIB have any responsibility to respond to the matter under Section 260 of the Code?
- A.** No. As the PAIB has no employment relationship with the entity and is otherwise not working under the direction of the entity, Section 260 does not apply. The PAIB would be in the same position as an ordinary good citizen in those circumstances.
- Q6.** Does the Code require PAIBs to respond to acts of NOCLAR committed by contractors or agents working for the employing organization, or by non-executive directors of the employing organization?
- A.** Yes. Paragraph 260.5 A1 of the Code defines NOCLAR to include acts committed by individuals working for or under the direction of the employing organization which are contrary to prevailing laws or regulations. Contractors, agents and non-executive directors are examples of parties who work for or under the direction of an employing organization. In the context of responding to NOCLAR under the Code, it is not necessary that there be a formal employment relationship between the party that has committed the act of NOCLAR and the organization, as might be established through an employment contract.

Clearly Inconsequential Matters

- Q7.** Why does paragraph 260.7 A2 scope out clearly inconsequential matters when paragraph 260.3 already indicates that laws and regulations covered are those that directly affect the determination of *material* amounts and disclosures in the financial statements, and those in respect of which compliance might be *fundamental* to the employing organization's business?
- A.** The phrases "*material* amounts and disclosures" and "*fundamental* to the operating aspects of the business" used to describe the laws and regulations within the scope of Section 260 refer to the kind of laws and regulations this Section is concerned about (see paragraph 260.5 A2 for examples). These phrases do not refer to actual instances of NOCLAR or suspected NOCLAR. For example, laws and regulations addressing corporate taxation are within the scope of Section 260. However, if an employing organization were to narrowly miss a deadline for filing its tax return, this could be a clearly inconsequential matter which the PAIB need not pursue under the Code.

Responsibility for Identifying NOCLAR

- Q8.** Paragraph 260.3 indicates that a PAIB might encounter or be made aware of NOCLAR or suspected NOCLAR in the course of carrying out professional activities. What is the significance of distinguishing between encountering NOCLAR or suspected NOCLAR and being made aware of it?
- A.** The Code recognizes that a PAIB might encounter (i.e., come upon unexpectedly) NOCLAR or suspected NOCLAR while carrying out the PA's duties with the employing organization. It also recognizes that another party might bring the matter to the PA's attention, for example, another employee of the organization or an external contractor used by the organization. Section 260 covers both circumstances.
- Q9.** Does the Code require PAIBs to detect acts of NOCLAR within the employing organization?
- A.** No. The Code does not impose any additional responsibility on PAIBs in this regard beyond the responsibility they already have, if they are in a management role, to ensure that the employing organization's business activities are conducted in accordance with laws and regulations. This management responsibility includes identifying and addressing any instances of NOCLAR.
- Q10.** Is there any expectation under the Code for a PAIB to be able to identify non-compliance with laws and regulations that do not have a direct effect on the determination of the amounts and disclosures in the financial statements, for example, in relation to food safety or vehicle emissions requirements?
- A.** There is no expectation under the Code for a PAIB to have a level of understanding of laws and regulations greater than that which is required for the PAIB's role within the employing organization. PAIBs who work in a particular field within the employing organization (for example, corporate taxation or product safety) need an understanding of laws and regulations relevant to that particular field to an extent sufficient to competently carry out their employment duties. In those circumstances, PAIBs are expected to be able to recognize NOCLAR or suspected NOCLAR related to the nature of their particular work if information concerning the matter comes to their attention. Conversely, the more distant an instance of NOCLAR or suspected NOCLAR (within the scope of Section 260) is from a PAIB's expertise or field of work, the less likely it is that the PAIB will recognize it. For example, if a PAIB is employed as an actuary with responsibilities related to employee benefits in an organization, the PAIB is expected to be able to recognize non-compliance with pension laws and regulations as these apply to the organization. The PAIB is not expected to recognize NOCLAR or suspected NOCLAR in areas beyond those in which the PAIB is trained or for which the PAIB's duties for the employing organization require the application of specialized skills. See also Q11.

However, acts of NOCLAR might be concealed. The Code does not require PAs to search for NOCLAR.

- Q11.** Paragraph 260.3(b) states that Section 260 guides a PAIB in assessing the implications and the possible courses of action when the PAIB encounters or is made aware of non-compliance or suspected non-compliance with laws and regulations that do not have a direct effect on the determination of the amounts and disclosures in the employing organization's financial statements, but compliance with which might be fundamental to the operating aspects of the employing organization's business, to its ability to continue its business, or to avoid material penalties. What are some types of NOCLAR that are envisaged in this regard?

- A.** Some laws and regulations in this category might be fundamental to the operations of all or virtually all employing organizations in a particular jurisdiction even if they do not have a direct effect on the determination of material amounts and disclosures in the employing organizations' financial statements. Examples include laws against fraud, corruption and bribery. By virtue of their professional training and expertise, and their knowledge of and experience with the employing organization, PAIBs are expected to recognize and respond to NOCLAR or suspected NOCLAR in relation to those laws and regulations if they became aware of it.

Other laws and regulations in this category might be relevant to only certain types of employing organization because of the nature of their business. Examples include environmental protection regulations for an employing organization operating in the mining industry, regulatory capital requirements for a bank, laws and regulations against money laundering and terrorist financing for a financial institution, vehicle emissions regulations for a car manufacturer, and licensing regulations for a pharmaceutical company or a food manufacturer. PAIBs who perform professional duties for their employing organizations that require an understanding of those laws and regulations to an extent sufficient to competently perform those duties are expected to be able to recognize NOCLAR or suspected NOCLAR in relation to those laws and regulations, and respond to the matter accordingly. See also Q10.

- Q12.** Is a PA expected under the Code to have specialized legal knowledge and skills unrelated to the PAIB's employment responsibilities?
- A.** No. A PA is only expected under the Code to have a level of understanding of laws and regulations necessary for the PAIB to discharge the PAIB's professional duties with the employing organization competently.

Documentation

- Q13.** Why does Section 260 only encourage documentation for PAIBs and not require it?
- A.** This is consistent with the general approach to documentation in the Code. This approach for PAIBs has been to encourage documentation in their interests and not to require it. In contrast, the Code requires it for auditors in the context of NOCLAR, given their unique role in the public interest and the greater extent of regulatory oversight over them compared with PAIBs.

Effective Date

- Q14.** The NOCLAR provisions in the Code became effective on July 15, 2017. If a PAIB was already aware of an act or suspected act of NOCLAR prior to that time, is there any obligation under the Code for the PAIB to address it?
- A.** No. The PAIB is not required to respond in accordance with Section 260 to any NOCLAR or suspected NOCLAR of which the PAIB becomes aware until July 15, 2017 or thereafter. However, as early adoption is permitted, the provisions may be applied with respect to any NOCLAR or suspected NOCLAR of which the PAIB was aware prior to that date.
- Q15.** The NOCLAR provisions in the Code became effective on July 15, 2017. If an act of NOCLAR had been committed within the employing organization before then and the PAIB only became aware of it on November 15, 2017, is there any obligation under the Code for the PAIB to address it?

- A. Yes. The Code requires a response from the PAIB to any NOCLAR or suspected NOCLAR of which the PAIB becomes aware on or after July 15, 2017. Therefore, in this case, the PAIB is required to respond to the matter in accordance with Section 260.

II. Senior PAIBs

Organizational Culture vis-à-vis NOCLAR

Q16. Is the expectation of the role that senior PAIBs can play in promoting a culture of compliance with laws and regulations within their employing organizations different compared with other PAIBs?

- A. Yes. Paragraph 200.5 A3 explains that the more senior a PAIB's position within an employing organization, the greater will be the ability and opportunity to influence policies, decisions made and actions taken by others involved with the organization. In this regard, paragraph 200.5 A3 explains that to the extent that they are able to do so, taking into account their position and seniority in the organization, PAIBs are expected to encourage and promote an ethics-based culture in the organization. In the context of NOCLAR, action that the PAIB may take includes the introduction, implementation and oversight of policies and procedures to prevent NOCLAR.

Obtaining an Understanding of the Matter

Q17. If a senior PAIB becomes aware of NOCLAR or suspected NOCLAR committed by the employing organization in circumstances other than through carrying out the PAIB's employment duties (for example, by coming across the matter on the internet or hearing about it from someone at a social event), is the senior PAIB required to take action, such as obtaining an understanding of the matter or discussing it with management or those charged with governance (TCWG)?

- A. Paragraph R260.12 of the Code requires the senior PAIB to obtain an understanding of the matter (assuming it is not clearly inconsequential) regardless of the source of the information or how the PAIB became aware of it. This understanding includes an understanding of the nature of the matter and its potential consequences. If based on this understanding, the PAIB suspects an instance of NOCLAR, Section 260 requires the PAIB to discuss the matter with the PAIB's immediate superior, if any, in order to determine how to address it. If the PAIB's immediate superior might be implicated, paragraph R260.13 requires the PAIB to discuss the matter with a more senior person who is not implicated. This discussion is subject to any internal protocols and procedures regarding how information concerning identified or suspected NOCLAR is to be raised internally (see paragraph R260.9). It is also subject to any legal or regulatory requirement regarding "tipping off" (see paragraph R260.6).

Section 260 also requires the PAIB to bring the matter to the attention of TCWG in order to agree an appropriate response and to enable them to fulfill their own responsibilities.

Q18. A senior PAIB becomes aware of suspected NOCLAR committed within the employing organization. The PAIB's immediate superior, however, disagrees with the PAIB regarding the evidence concerning the matter. Does this mean that the PAIB need not pursue the matter further under the Code?

- A. No. The fact that the immediate superior disagrees with the PAIB regarding the evidence concerning the matter is not sufficient grounds for the PAIB to automatically stop pursuing the matter. The PAIB needs to be satisfied that the superior's explanations adequately dispel the PAIB's suspicion. If they

do not, the PAIB may consider other courses of action, which will depend on the complexity of the matter and extent of judgment involved. These courses of action include, for example, consulting with others within the organization, obtaining legal advice, or consulting on a confidential basis with a regulator or professional body. Section 260 also requires the PAIB to escalate the matter to TCWG; to assess the appropriateness of the response of the PAIB's superiors, if any, and TCWG; and in the light of the appropriateness of that response, to determine if further action is needed in the public interest.

Addressing the Matter

- Q19.** If a senior PAIB's superiors and TCWG are unwilling to address the identified or suspected NOCLAR, does this mean that the PAIB has no further responsibilities with respect to the matter under the Code?
- A.** No. Part of the response framework under Section 260 involves the senior PAIB assessing the appropriateness of the response of the PAIB's superiors, if any, and TCWG to the matter. If the PAIB's superiors and TCWG do not address the matter, this would be grounds for the PAIB to conclude that their response is not appropriate. In those circumstances, paragraph R260.17 requires the PAIB to determine if further action is needed in the public interest. Paragraph 260.17 A1 sets out various factors for the PAIB to consider in making this determination, including the nature and extent of any such further action.

Disclosure of NOCLAR to an Appropriate Authority

- Q20.** Does the Code require disclosure of NOCLAR or suspected NOCLAR to an appropriate authority if a senior PAIB's superiors, if any, and TCWG have not appropriately addressed the matter?
- A.** No. The Code does not require disclosure. The Code, however, sets out factors for a senior PAIB to consider in deciding whether disclosure of the matter to an appropriate authority would be an appropriate course of further action. This decision will depend on an objective assessment of the facts and circumstances at the time, taking into account the factors set out in paragraphs 260.17 A1 and 260.20 A2 of the Code, and applying the reasonable and informed third party test in paragraph R260.18. The reasonable and informed third party test is intended to bring an essential element of objectivity to the PAIB's determination of the need for, and nature and extent of, further action.

Where law or regulation already requires reporting of NOCLAR or suspected NOCLAR to an appropriate authority, the PAIB must comply with the legal or regulatory requirement.

- Q21.** Is there an expectation under the Code for a senior PAIB to disclose *any* identified NOCLAR to an appropriate authority if PAIB's superior(s), if any, and TCWG do not appropriately address the matter?
- A.** No. The provisions in the Code that address disclosure to an appropriate authority (paragraphs 260.20 A1 – R260.21) apply to instances of NOCLAR or suspected NOCLAR where there is credible evidence of actual or potential *substantial harm* to the entity or its stakeholders, including the general public (paragraph 260.17 A1). In other words, such disclosure only becomes a consideration in cases that the PAIB determines, based on the particular facts and circumstances at the time and applying appropriate professional judgment, are “serious.”

Q22. A contractually negotiated confidentiality clause in a senior PAIB's employment contract requires the PAIB to maintain the confidentiality of the employing organization's information at all times. Would there be legal protection in the event the PAIB overrides the contractually negotiated confidentiality clause in order to disclose an actual or suspected instance of NOCLAR to an appropriate authority under Section 260?

A. Where PAIBs are required to maintain confidentiality under law or regulation, they must comply with the legal or regulatory requirement. Under the Code, however, a contractually negotiated confidentiality clause can be overridden if a senior PAIB decides to make disclosure of NOCLAR or suspected NOCLAR to an appropriate authority pursuant to Section 260. This is because compliance with the Code, including the provisions in Section 260, is a prerequisite to the PAIB being able to perform professional activities.

Whether there would be legal protection in the event a senior PAIB overrides a contractually negotiated confidentiality clause is a matter of legal interpretation in the particular jurisdiction. To protect themselves if such situations were to arise, it would be important that senior PAIBs discuss their professional obligation to abide by the Code with their employing organizations, including their obligation to respond to NOCLAR or suspected NOCLAR. If there is a contractually negotiated confidentiality clause (as opposed to confidentiality imposed by law or regulation), it would be advisable for the employment contract to include a clause making it clear that such a confidentiality clause would be subject to the PAIB's obligation to comply with the Code. If the employment contract was signed before the NOCLAR provisions come into effect, the PAIB needs to consider for his or her protection whether the contract needs to be amended if it contains any contractually negotiated confidentiality clause. The PAIB may also consider obtaining legal advice in addition to discussing the matter with the employing organization, including with respect to any specific jurisdictional requirements.

Q23. Can a senior PAIB resign from the employing organization as a result of identified or suspected NOCLAR without disclosing the matter to an appropriate authority?

A. First, as a point of emphasis, paragraph 260.18 A2 explains that resigning from the employing organization is not a substitute for taking other actions that might be needed to achieve the PAIB's objectives under Section 260. Under paragraph 260.18 A1 of the Code, resignation from the employing organization and disclosure of the matter to an appropriate authority are courses of further action that can be taken independently of each other. In some circumstances, the PAIB might determine that both actions are necessary, although resignation from the organization is clearly not an action to be taken lightly.

Q24. Paragraph R260.22 explains that in exceptional circumstances where a senior PAIB has reason to believe an imminent breach of a law or regulation would cause substantial harm to investors, creditors, employees or the general public, the PAIB may immediately disclose the matter to an appropriate authority. Does the PAIB need to follow the response process set out in Section 260 to the end before deciding to make such disclosure?

A. No, the senior PAIB need not go through the whole response process in these circumstances. However, paragraph R260.21 requires the senior PAIB to act in good faith.

III. Other PAIBs

- Q25.** Why are the NOCLAR provisions in the Code applicable to “senior PAIBs” different from those applicable to other PAIBs?
- A.** The provisions applicable to senior PAIBs are more demanding because of their higher positions of authority within the employing organization, their greater spheres of influence and decision-making ability, and the greater public expectations of them by virtue of their positions.
- Q26.** A PAIB who is not a senior PAIB as described in Section 260 of the Code becomes aware of information suggesting that an act of NOCLAR might have been committed by the employing organization. What is the PAIB required to do under the Code in these circumstances?
- A.** Paragraph R260.24 of the Code requires the PAIB to first seek to obtain an understanding of the matter. If based on that understanding, the PAIB identifies or suspects that the NOCLAR has occurred, paragraph R260.25 requires the PAIB to either raise the matter through the organization’s internal protocols and procedures addressing NOCLAR, or escalate it to the PAIB’s immediate superior.
- Q27.** A PAIB who is not a senior PAIB as described in Section 260 of the Code suspects that the employing organization has committed an act of NOCLAR. If the PAIB is unable to substantiate the suspicion, does this mean that the PAIB has not complied with the Code?
- A.** No. The Code recognizes that for PAIBs who are not senior PAIBs, there might be limitations on access to information. The PAIB will have fulfilled the PAIB’s responsibilities under the Code if the PAIB has made an attempt at obtaining relevant information to substantiate the suspicion.

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The IESBA believes a single set of high-quality ethics standards enhances the quality and consistency of services provided by professional accountants, thus contributing to public trust and confidence in the accountancy profession. The IESBA sets its standards in the public interest with advice from the IESBA Consultative Advisory Group (CAG) and under the oversight of the Public Interest Oversight Board (PIOB).

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