Introduction

• Arnaud Debray, Executive Director of FIDEF and Member of IFAC PAO Development Committee
• Vickson Ncube and Lefaria Kimini: PAFA
• Joseph Bryson, Sarah Gagnon, and Darlene Nzorubara: IFAC
Zoom—Practical Information

• All participants' microphones will be muted while an individual is speaking.
• Your questions and comments can be submitted to us via the live chat window.
• You can "raise your hand" to signal that you have a question or comment.
Crisis Management Plan

• Is your PAO formulating a crisis management plan? Has your PAO already done so?

• This is a good opportunity to formulate such a plan, because it may be useful again in the future.
Working Virtually

• How is your PAO preparing to work remotely? What technology tools and platforms have you used and found to be effective?

• How is your PAO strategizing to continue to provide services to members? To other stakeholders?
Stakeholder Engagement

- Has your PAO been able to access and explain to members the steps taken by your government during this crisis? (e.g. extension of tax deadlines, financial support to business, etc.)

- How is your PAO collaborating with other stakeholders during this period?

- Have you thought about colleagues who could be facing difficulties (e.g. mental health, finances)? How would you reach out to them?
Collaboration

• Is your PAO advocating actions that could be undertaken by the government to support members and clients (e.g. unemployment aid for self-employed)?
• How can PAOs collaborate and share their resources?
• How can IFAC, PAFA, and FIDEF continue to assist you?